

## KEY CONCEPTS > 5 DOMAINS > SUCCESS LITERACIES

All the best practice models and foundational ideas from across industries and sectors as identified by our 550+ expert community

All the key concepts distilled down to the planning phases needed to support team and project success.

20 'future-proof' literacies that summarise the skills needed so they can be understood and mapped.  
 • Qn's: Which do you already have? Where can you improve?  
 • Can be applied to: Individuals, Careers, Teams, Student groups, Projects, Products, Services

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Creativity, Growth Mindset, Curiosity, 'Flow', Soft Skills, Pro-activeness, Playfulness, Life-Long Learning, Resilience, Big-Picture Thinking, Assertiveness

### EXPLORE Play with creative ideas

#### SENSE OF PLAY

Approach activities with an imaginative, optimistic, and creative mindset, deferring decisions and any initial need for specific outcomes

#### OPEN MIND

Allow space for divergent, varying 'big picture' ideas to be played with and expanded into branching, open-ended and creative possibilities

#### AGENCY

Take pro-active steps to grow, learn and explore how to create future solutions - rather than just reacting to events

#### RESILIENCE

Demonstrate the capacity to look after yourself and recover quickly from problems - while always looking for positive ways to build on what you've learned

Community, Benefit Mindset, Emotional Intelligence, Collaboration, Civility, Global Citizenship, Ethics, the Overview Effect

### RELATE Listen, & work together

#### EMPATHY

Utilise listening, respect and social and emotional intelligence to understand first what you need, and then what your community, project or future may need

#### COLLECTIVE MINDSET

Recognise you have common interests with your local and global community, and that our future requires civil, supportive relationships

#### TEAM WORK

Actively work together to recruit, collaborate, lead, network and strengthen your team and wider community to create future benefits for others and yourself

#### PRINCIPLES

Co-write and commit to agreed ways for together developing opportunities and solutions, all while 'doing no harm'

Thinking Skills and Models  
Meta-cognition, Critical thinking, Foresight, Futures Thinking, Executive functioning, Systems Thinking, Logic, 2nd languages, Reading Music  
Planning Models  
Agile Approach, Design Thinking, User-Centred Design, Project, Inquiry and Challenge-based Learning, Circular Classroom

### DESIGN Map & plan possibilities

#### VISION

Critically reflect on the big picture vision needed for the opportunities or issues your community faces - as well as what their preferred future might be, - then begin making decisions that narrow-down what your project, plan or solution needs

#### THINKING SKILLS

Implement one or more models that aid metacognition and looking ahead, and which guide your decision making process to ensure your ideas can be mapped out

#### PLANNING SKILLS

Draw from one or more planning models to strategically begin creating and mapping out your project or solution

#### FEEDBACK

Utilise stakeholder and participant involvement to receive objective comments about the progress of your project to begin creating a cycle of ongoing improvement. Be prepared to give feedback to team members as well.

Decision making, Project Management, Business-Sense, Entrepreneurship, Sustainability, Circular Economy, Iterating, intra-preneurship

### DELIVER Make projects real

#### PILOT

Strategically plan, make and then test your 'minimum viable plan' via a cyclic process of:  
*Testing, failing, iterating, delivering*

#### RESOURCE AND SUSTAIN

Seek out and implement ways for your solution to be sustained over time as a supported, ongoing project

#### LEADERSHIP

Lead delivery of your solution by utilising planning techniques that keep track of project and team management and ensure progress is measured

#### TOOL SELECTION

Choose the best technology and support tools for the job

Story-telling, Design, Communications, Content creation, Story-boarding, Advertising, Branding, Social Media, Publishing, Promotions

### SHARE Tell your story & inspire

#### STORY BUILDING

Reflect and decide on *what* your story should be, including *why* your solution is needed

#### COMMUNICATION STRATEGY

Plan out how to tell the story of your solution so your community or clients can be inspired by how it helps them

#### CREATE CONTENT

Make the media, videos, blogs, books, images, VR, AR, 3D objects, and adverts etc. that your plan requires

#### SHARING AND MARKETING

Publish your content where your community can engage with it. Analyse how well it supports them to benefit from your solution